

We thank you for the trust you have placed in us for your holidays. For a better communication you have the following information

## Elements and consumables

In the accommodation you will find 2 rolls of toilet paper, a small cleaning kit and a rubbish bag which will not be replaced. Sheets and blankets are included. A change of sheets may be requested for stays of more than 7 days, for the rest they will be changed in case of extreme necessity. Towel rental option at a cost of 3€ (includes a hand towel and a large towel).

## Payments and deposits

The client will pay 50% of the amount of the stay when making the reservation by credit card virtually. The remaining amount can be paid before arrival or on the same day at reception, either by credit card or in cash. A deposit of € 50,00 is to be paid at the time of check-in, which will be returned after the accommodation has been checked.

## Occupation

The campsite has 6 types of accommodation, including bungalows and tents, each with a capacity limit which cannot be exceeded.

## Domestic animal

Pets are allowed in all our accommodations. Additional cost according to current rates. Maximum of 2 pets. There are specific rules regarding the acceptance of pets.

## Vehicles and parking

One vehicle is included in the price of each accommodation, at the entrance you will be informed of the area where you must park. It is not permitted to pitch tents or to park vehicles to sleep in the car park for the accommodation.

## Reception

Please check opening hours depending on the time of year. We advise you that if you notice anything that is not to your liking (cleanliness, breakdown, damage...), please inform reception so that we can try to fix it as soon as possible. To contact us you can call 926.69.9020 or 926.69.90.76, you can also write to [camping@losbatanes.com](mailto:camping@losbatanes.com)