

We thank you for the trust you have placed in us for your holidays. For a better communication you have the following information

Payments and deposits

The client will pay 50% of the amount of the stay when making the reservation, this payment is made virtually by credit card. The rest of the payment can be made during your stay, we recommend to avoid doing it the same day of departure.

Occupation

We have several types of pitches that differ in size, you should stay in those that fit your camping elements.

Domestic animal

Pets are allowed in all our accommodation. Additional cost according to current rates, maximum of 3 pets. There are specific rules regarding the acceptance of pets, you can check them on the website.

Vehicles and parking

One vehicle is included in the price of each plot, additional vehicles can be accommodated depending on the space available on your plot.

Cleaning of plots

You must leave the pitch clean of rubbish bags, as well as cans and cigarette butts. There are containers in several areas of the campsite where you can leave them

Assignments

The client has the option to indicate his preferences when choosing a plot and even to indicate the one he likes, but we can never guarantee 100% that the chosen plot will be the assigned one. For this reason, the allocation will be indicated on arrival.

Reception

Please check opening hours depending on the time of year. If at the entrance you detect something that is not to your liking (cleanliness, breakdown, damage...) please inform reception so that we can try to fix it as soon as possible. To contact us you can call 926.69.9020 or 926.69.90.76, you can also write to camping@losbatanes.com